



Responsible RestartOhio



Tennis Court Operators

Tennis Court Operators

Mandatory

Post information throughout the facility to remind players and others to take steps to prevent the spread of COVID-19. These messages should include information about:

- Staying home if you are sick or do not feel well.*
- Maintain six-foot or more social distancing between individuals in all areas.
- Not gathering in groups.
- Players should not loiter.
- Wearing a mask or face covering when entering buildings or interacting in close proximity to other players, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Disable, or mark every other or every third locker for non-use to enforce six-foot social distancing requirement. Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
- Remove any casual seating other than benches by lockers as necessary.
- Clean and disinfect public areas and restrooms every two hours using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs and light switches.
- If independent showers are available and used, they must be attended and sanitized between each use.
- Disable or close-off communal style showers except for rinsing before and after any pool activity.
- Make sure supplies for handwashing, including soap and materials for drying hands are fully stocked every time the bathroom is cleaned.
- Disable or close-off steam rooms and saunas.
- If towels are provided, they are to be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Appropriate temperatures are to be used when washing and drying towels to ensure sanitation (hot water for washing, ensure they are completely dried). Employees handling towels must wear gloves and face covering.
- Restroom facilities should limit the number of users at any one time based on the facility size current social distancing guidelines. These facilities should be cleaned/sanitized per CDC recommended protocol along with established restroom cleaning schedules

Recommended Best Practices

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Post a cleaning schedule at each location
- Install touch-free entry points at restrooms and other facilities.
- Install touchless sensors on sinks and hand dryers.

*Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

Tennis Court Operators cont.

Mandatory

Closures, modifications and limitations:

- Establish maximum capacity that allows for six feet physical distancing.
- In accordance with current orders, close any non-essential areas where people could potentially congregate.
- All food service must be run in accordance with current orders and guidelines for such establishments. All self-service food stations should be closed or only operated by employees in accordance with the guidance outlined in Responsible Restart Ohio for restaurants and bars.
- No team water coolers or shared drinking stations.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Alter check-in/pay practices to meet six-foot social distancing guidelines.
- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for six feet standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. after each use or at a minimum of every two hours.
- Disinfect all rental equipment, after each use, using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.
- Review and follow all guidance for retail operations as provided in Responsible Restart Ohio for Retail Services.
- Alter practices for accommodating leagues and outings to meet social distancing and large gathering guidelines.

Maintaining Distance in outdoor spaces

- In areas of concern, mark six-foot spacers to help customers visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Employees must perform daily symptom assessment, including assessing for symptoms and taking your temperature with a thermometer and monitoring for fever.*
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation.
 - Facial coverings are in violation of documented industry standards.
 - Facial coverings are not advisable for health reasons.

Recommended Best Practices

Closures, modifications and limitations:

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.
- Post directional signage to encourage separation of entrances and exits.
- Use every other court, if possible.
- Remove common touchable surfaces (water coolers, counters, towel racks, etc.).
- Minimize court activity; for example, limit court activities to casual court rental, one-on-one coaching, small groups, and private lessons.
- Postpone any social gatherings or large outings.
- Alter practices in socializing areas to meet social distancing.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers or payment.
- Install touch-free entry points to buildings where possible.
- Create self-sanitizing stations by making hand sanitizer, soap, and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening app or other tools. Update files with log of "health checks."
- Conduct telephone symptom assessment for employees who were ill and planning to return to work.

*Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

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Tennis Court Operators *cont.*

- Facial coverings are in violation of the business' documented safety policies.
- Facial coverings are not required when the employee volunteer works alone in an assigned work area.
- There is a functional (practical) reason for an employee/volunteer not to wear a facial covering in the workplace.

(Businesses must provide written justification to local health officials, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Company vehicles, equipment, break rooms, bathrooms, and other common areas must be cleaned and disinfected after every use.
- Implement staggered employee entry, working in assigned teams, varied arrival and departure and staggered breaks to avoid interaction or grouping among staff.

Coaches

- Stay home if you are sick or do not feel well.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- No touch rule- coaches must refrain from high fives, handshake lines, and other physical contact with teammates, opposing players, coaches, officials, and fans.
- Avoid exchanging documents or equipment before, during or after the event.

Referees/ Officials

- Stay home if you are sick or do not feel well.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Avoid exchanging documents or equipment before, during or after the event.
- Adhere to social distancing practices when interacting with players, coaches, and spectators on or off the court.

Players

- Stay home if you are sick or do not feel well.
- Arrive no more than 10 minutes early or wait in designated waiting areas or in your car.
- Follow instructions and signs when checking in, ordering food, beverages, etc.
- Wait until called to the court or until the group ahead of you has clearly left the court.
- Use social distancing and maintain at least six-feet between individuals in all areas.
- Do not gather in groups of more than 10.
- Do not touch other players' racquets, tennis balls, gear, etc.
- Avoid using your hand to pick up balls; use your racquet/ foot to pick up balls to hit back to your opponent or another court.
- Use your own tennis balls (for example, clearly mark yours or use a different color).

Recommended Best Practices

- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

- Coaches should ensure the players are adhering to social distancing on the bench.
- Whenever possible, equipment and personal items should have proper separation and should not be shared. If equipment has to be shared, proper sanitation must be administered between users.

- Digital Check-in and registration for all events.
- Officials should stand behind a barrier, if possible.

- Book court times by phone or on-line.
- Allow space between cars in the parking lot.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Avoid touching gates, fences, benches, etc.
- Bring trash bags, food, water and supplies. Plan to carry in and carry out trash and other items.
- Avoid using locker rooms or changing areas.

Mandatory

Spectators

- Stay home if you are sick or do not feel well.
- Arrive no more than 10 minutes early or wait in designated waiting areas or in your car.
- Follow instructions and signs when checking in, ordering food, beverages, etc.
- Use social distancing and maintain at least six-feet between individuals in all areas.
- Do not gather in groups of more than 10.
- Do not enter player areas.

Recommended Best Practices

- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Bleachers and other high-contact seating areas can be removed or closed, if possible.

Resources

- U.S. Tennis Association (USTA) Midwest Region
- Swim and Racquet Club (Columbus, OH); Upper Arlington, OH Parks and Recreation Department